

# EXHIBIT A

Address 11111 1st St, N. Miami Beach, FL 33151

SSN# 123-45-6789 DOB 01/01/1980 SSN# 123-45-6789 DOB 01/01/1980

hereinafter referred to as the Client.

Phone ( 305 ) 123-4567 E-mail client@example.com

2. **SERVICE AND EQUIPMENT:** Company agrees to provide and client agrees to pay for service and/or equipment as described below:

3. **MONITORING:** Company agrees to provide monitoring service for a period of 60 months from the above date. This agreement shall automatically renew without action by either party under the same terms and conditions for successive periods equal to twelve (12) months unless either party gives to the other at least sixty (60) days written notice, prior to expiration date, of intention to terminate this Agreement upon any expiration date. Upon renewal, service will be billed at then-current monitoring fees.

**RENEWAL TERM:** Each renewal period shall be limited to the maximum term allowed by state law. If not limited by State law, the above terms in Paragraph 3 will apply.

4. **MONITORING CHARGES:** Monthly monitoring charge of \$ 12.99 plus applicable sales tax. ☒ Includes ☐ Parts Only Warranty ☐ Parts and Labor Warranty and is payable in advance and shall be paid ☐ Annually ☐ Quarterly (if paid quarterly an additional service charge of \$3.00 per quarter shall apply).

**EARLY CANCELLATION:** Client may cancel prior to completion of primary or renewal term upon receipt of ninety percent (90%) of stated terms. Applicable for sale of home, death and transfers. All cancellation requests must be in writing.

5. **ELECTRONIC FUNDS TRANSFER (EFT) AUTHORIZATION:** The Client authorizes the Company to make EFT's from the Client's bank account for the amount of the monitoring, tax, or other alarm charges. The Client further agrees that if at any time the Client decides to discontinue the direct payment option, the client must notify the Company. The Company is not liable in any way for erroneous bill statements or incorrect debits to the Client's account and should an error occur, the Company's only responsibility is to correct it when and if it receives notice of the error from the Client. The Client further agrees that should any direct payment be returned, the client shall be liable for a \$20.00 returned payment fee where permitted by law.

☐ Check here to decline EFT Payment Option

Client's Signature if declined

Acct #: 123456789 Exp Date: 12/31/2020 Card# 1234 5678 9010 1111

Bank Name: Bank of America Billing Cycle: ☒ 1<sup>st</sup> ☐ 15<sup>th</sup> ☐ 30<sup>th</sup> ☐ 45<sup>th</sup> ☐ 60<sup>th</sup> ☐ 75<sup>th</sup> ☐ 90<sup>th</sup> ☐ Bank Debit/ATM Card

## 6. EQUIPMENT TO BE INSTALLED

ITEM	QTY	RETAIL PRICE	RETAIL TOTAL	TOTAL PRICE
Panel/Keypad		\$		
Door/Window		\$		
Keyfob or Quick Touch Keypad		\$		
Motion		\$		
Glassbreak		\$		
Smoke Detector		\$		
Sign Light		\$		
Cellular				
Installation Charge		\$		
Sales Tax		\$		
Total Equipment and Installation Charges		\$		\$

7. **ADDITIONAL PROTECTION:** The need for additional protection of intrusion, fire/smoke, cellular, panic, duress, and medical emergency has been explained to the Client and the Client declines the offer to purchase additional equipment. *Theresa*

## 8. EQUIPMENT CHARGES:

Special Note	
Total Equipment and Installation Charges	\$
Activation <input type="checkbox"/> EFT/CC 3 mo x \$33.00 <input type="checkbox"/> EFT/CC \$99.00	\$
Balance Due	\$

9. **SERVICE REPAIRS TO CLIENT'S SYSTEM:** Unless otherwise indicated, the client understands that the monitoring fee covers only the monitoring service and client agrees to pay Company for all service or repairs to the alarm system. Client hereby agrees to periodically test, at least monthly, observe Client's system, be aware of its operational status in accordance with the operating instructions, and request service if needed.

10. **ENTIRE AGREEMENT:** It is agreed to and understood by the parties that this agreement constitutes the entire agreement by the parties and there are no verbal understandings changing or modifying any of the terms of this agreement. This agreement may not be changed, modified or varied except in writing and signed by an authorized representative of the Company. Client hereby acknowledges that he/she has read, received a copy of, and understands this entire agreement, including the attached Notice of Cancellation.

11. **INVALID PROVISIONS:** If any of the terms or provisions of this agreement shall be determined to be invalid or inoperative, all of the remaining terms and provisions shall remain in full force and effect.

12. **YOU, THE BUYER, MAY CANCEL THIS TRANSACTION AT ANY TIME PRIOR TO MIDNIGHT OF THE THIRD BUSINESS DAY AFTER THE DATE OF THIS TRANSACTION. SEE THE ATTACHED NOTICE OF CANCELLATION FOR AN EXPLANATION OF THIS RIGHT.**

Written By: *Theresa*

Client Signature: *Theresa*







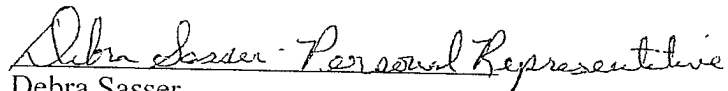
STATE OF NORTH CAROLINA  
GUILFORD COUNTY

IN THE GENERAL COURT OF JUSTICE  
SUPERIOR COURT DIVISION  
18 CvS 6847

DEBRA SASSER, Personal Representative )  
of the Estate of Halbert Eugene Richards, )  
Deceased, )  
Plaintiff, )  
v. )  
SAFE HOME SECURITY, Inc., )  
Defendant. )

**VERIFICATION**

Debra Sasser, Personal Representative of the Estate of Halbert Eugene Richards, being first duly sworn, says that she is the Personal Representative of the Estate of Halbert Eugene Richards and has read the foregoing Complaint, that the allegations contained in the Complaint are true of her own knowledge, except as to matters stated upon information and belief, and as to those matters she believes them to be true.

  
Debra Sasser  
Personal Representative  
Estate of Halbert Eugene Richards

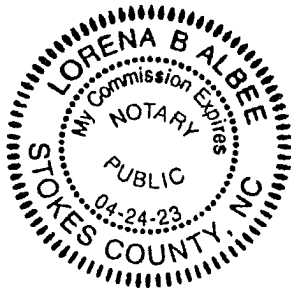
COUNTY OF Guilford

STATE OF North Carolina

I certify that Debra Sasser personally appeared before me this day and I have seen proper evidence of her identity either by a current state or federal ID with her photograph or I personally know her and she certified to me under oath or by affirmation that she signed the foregoing document for the reason stated and in the capacity provided. *Complaint*

This the 2nd day of August, 2018.

(SEAL)




Lorena B. Albee  
Notary Public

My commission expires: 4-24-23



**SHOPE KROHN**  
ATTORNEYS AT LAW, P.A.

2018 AUG -2 A 11:14

GUILFORD CO., C.S.C.  
BY 

richard@shopelaw.com  
clayton@shopelaw.com

Richard I. Shope  
Clayton B. Krohn

August 2, 2018

The Honorable Lisa Johnson-Tonkins  
Clerk of Superior Court  
Civil Division  
Guilford County  
201 S Eugene Street  
Greensboro, North Carolina 27401  
**Via Hand Delivery**

Re: Debra Sasser, Personal Representative of the Estate of Halbert E Richards v. Safe Home Security, Inc.

Dear Mrs. Johnson-Tonkins:

Please find enclosed the original and one copy of the Complaint and Verification, one Summons and a firm check in the amount of \$200.00 in the above-referenced matter. The check is for the \$200.00 filing fee. Please file the Complaint and issue the Summons. We ask that you return a copy of the filed Complaint, Verification and issued Summons in the self-addressed, postage-prepaid envelope.

If you have any questions about the enclosed documents or if you need additional information, please contact me at the above number. Thank you for your attention to this matter.

With kind regards, I am

Sincerely,

  
Clayton B. Krohn

Enclosure



**Address Information:**

HALBERT RICHARDS  
2627 E WOODLYN WY  
GREENSBORO, NC 27407-  
(336)404-9582

**Service Level:** SILVERCBU2  
**Monitoring Center:** RRMS  
**Monitoring Center Acct. #:** X393976  
**Service Zone:** NC02

**Residential/Commercial:** R**Note:** REPLACED 11/22/16

Call List	Name	Telephone	Type
	SHARRON SIO CELL	(336)617-4025	

**Alarm Conditions**

Type	Condition	Ver	Disp	Agency	Type	Condition	Ver	Disp	Agency
Fire					Env/Lo Bat	06	Y	Y	M
Panic	02	N	Y	P	AC Power				
Perim	03	Y	N	P					
Inter	04	Y	N	P					
Ambush	05	N	Y	P					
Medical	06	Y	Y	M					

	Agency	Agency Description	Telephone	Permit #
A G E N D E R C E Y	Police	GUILFORD CNTY	(336)292-6127	
	Fire	GUILFORD CNTY	(336)292-6127	
	Guard			
	Emergency Service	GUILFORD CNTY EMR	(336)292-6127	
	Safe Home Security	CROMWELL	(860)262-4000	
	1 Other			
	2 Other			

**System Type:** ITI SIMON XT  
**Dialer Make:** CONTACT ID  
**Remote Program:** Y  
**Rec. #:** (855)25  
**Date** **By**  
**Sale Price:** \$0.00  
**Deposit:** \$0.00  
**Promotion:**  
**Source:**  
**Financed By:**  
**Financing Term:** 0 mo @ \$0.00  
**Tele** **Sold** 04/28/2015 9487  
**Installed** 05/07/2015 CN  
**Last Service** 04/28/2015 CN  
**Updated** //

	Monitor	System	Lease	Warranty	Service
Balance Due	\$998.73	\$0.00	\$0.00	\$270.00	\$0.00
Paid Up To	09/01/2018	//	//	09/01/2018	
Monthly Payment	\$35.99	\$0.00	\$0.00	\$10.00	
Expire Date	04/28/2020	//	//	04/28/2020	

**Late Balance:** \$260.00 **Finance Balance:** \$390.77 **Credit Balance:** \$0.00 **Dbt Balance:** \$65.99  
**Taxable:** Y **Monthly Fee:** Y **Term:** 0 **Payoff:** \$0.00 **Bill Cycle:** 1  
**Billed:** 07/10/2018 \$1985.49 **Balance to Term:** \$0.00 **Recourse:** Y **Shared:** N  
—— Send Bill To ——

## Notes:

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reviewing

JOSEPH FORT 08/08/2018 13:03:03

CANT FIND FILE

OMAR SULEIMAN 08/07/2018 18:50:55

need to pull file

JOSEPH FORT 07/31/2018 09:25:29

SENDING ATTORNEY LETTER TO RESO. CLAIMS AGAINST TEH ESTATE ARE BARRED AFTER JUNE 7, 2018

DOUG HALLOWELL 07/31/2018 08:59:22

REVIEW

DOUG HALLOWELL 03/09/2018 10:30:19

REVIEW

STACY ROBERTS 02/20/2018 14:20:16

client file returned to the fileroom on 08/09/17

ADDITIONAL ATTORNEY LETTER RECEIVED. RESPONSE SENT ALONG WITH COPY OF SIGNED CONTRACT AND ICC.

CHRISTIE CARPINO 08/07/2017 14:22:59

client file was not provided to christie carpino reason: file is lt and in resolutions dept.

GIVING FILE TO CHRISTIE C

JEVAUN PHILLIPS 08/07/2017 10:24:06

christie carpino requested this clients file on 08/07/2017 reason: legal

EMAILING ED TO RESTORE NOTES ON THIS ACCT , NEED TO REVIEW FOR CHRISTIE

CHRISTINE WITZGALL 04/24/2017 13:02:45

client file was not provided to christie carpino reason: lt file should be in the reso dept

EMAILING JEVAUN TO CHECK FOR THIS FILE

SUSAN LISCIO 04/18/2017 08:00:43

christie carpino requested this clients file on 04/17/2017 reason: legal

CHRISTIE CARPINO 04/05/2017 09:35:51

DAVE ROMAN 03/30/2017 19:12:19

DAVE ROMAN 03/30/2017 19:09:50

client file was not provided to christie carpino reason: file in reso dept.

LKG

LORI QUINN 03/30/2017 15:29:36

REVIEW

DOUG HALLOWELL 03/30/2017 11:53:05

christie carpino requested this clients file on 03/30/2017 reason: legal

PERFORMED CLASS CHANGE TO "LT", WITH ASSIGNMENT TO RESOLUTIONS HOLDING

AMART1 01/03/2017 14:50:23

LEFT CALL BACKS.

AUGUSTINE OFILI 12/27/2016 17:06:20

FILE TO DOUG, CHARGE BACK LIST

KAREN CHRISTIANSEN 12/20/2016 10:39:14

DOUG'D DEC 15TH C/B LIST

SUSAN LISCIO 12/16/2016 10:29:56

LEFT CALL BACKS.

AUGUSTINE OFILI 12/14/2016 12:43:12

CB DEALER

SARA THONG 12/02/2016 15:29:44

LEFT CALL BACKS.

## Notes:

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AUGUSTINE OFILI 11/28/2016 13:27:46  
LEFT CALL BACKS.  
AUGUSTINE OFILI 11/18/2016 12:57:10  
LEFT CALL BACKS.  
AUGUSTINE OFILI 11/10/2016 16:54:16  
LEFT CALL BACK MESSAGES.  
AUGUSTINE OFILI 10/31/2016 13:15:49  
LEFT CALL BACKS.  
AUGUSTINE OFILI 10/25/2016 18:21:18  
JL  
MS VON 09/30/2016 19:59:37  
CL1, LM  
MS VON 09/29/2016 20:01:05  
P1, NIS  
MS VON 09/29/2016 19:59:47  
CL1, LM  
MS VON 09/27/2016 16:53:12  
P1, NIS  
MS VON 09/27/2016 16:52:47  
CL1, LM  
MS VON 09/23/2016 18:05:18  
P1, NIS  
MS VON 09/23/2016 18:05:06  
RTP!  
MS VON 09/19/2016 17:02:31  
JL  
MS VON 09/17/2016 14:05:43  
CORRECTION:: RRMS (NOT 'RRMD')  
MS VON 09/13/2016 14:58:55  
RRMD RPT:: X393976::  
SAME PH#336-404-9582 (NIS):: 07/25/2015 E134-BURGULAR ALARM ENTRY/EXIT, FRONT DOOR ... SIGNALS 4/28/15 THRU  
9/28/15 & COMMUNICATION FAILURE 9/29/15, ETC...  
MS VON 09/13/2016 14:58:31  
XXL LTR IS FROM ATTY STEVEN A. RICHARDS RE: HALBERT EUGENE RICHARDS. DTD 06/16/2016:: PMTS TO CEASE & SD  
THIS WAS NVR INSTALLED & WILL NOT MK PMTS.  
MS VON 09/13/2016 14:49:13  
XXLL LTR IS IN SCAN DOCS  
MS VON 09/13/2016 14:47:31  
CL1, LM  
MS VON 09/13/2016 14:46:33  
P1, NIS  
MS VON 09/13/2016 14:46:06  
CL1, LM  
MS VON 09/07/2016 19:02:57  
P1, NIS  
MS VON 09/07/2016 19:02:09  
CL1, NML  
MS VON 08/29/2016 18:51:23  
NIS @ P1  
MS VON 08/29/2016 18:50:01  
CL1, LM

## Notes:

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MS VON 08/22/2016 19:51:41  
P1, NIS  
MS VON 08/22/2016 19:51:02  
CL1, LM  
MS VON 08/15/2016 18:57:41  
P1, NIS  
MS VON 08/15/2016 18:57:23  
CL1, LM  
MS VON 08/04/2016 13:09:00  
P1,NIS  
MS VON 08/04/2016 13:07:47  
CL1, LM IN VCML  
MS VON 08/03/2016 20:32:28  
P1, NIS  
MS VON 08/03/2016 20:32:01  
ON 06/28/2016, SACHAMARIE RIVERA RECEIVED NOT-IN-RIGHTS CANCELLATION LETTER POST MARKED 6/16/2016.  
DOCUMENTED AND FORWARDED TO SCANNING. RECORDED IN PENDING FILE FOR FUTURE CLASS CHANGE AND  
ASSIGNMENT.  
REC CANCEL LETTER 6/16/2016  
SACHAMARIE RIVERA 06/28/2016 10:51:46  
MAY, 2016 EFT RETURNED: ACCOUNT CLOSED AMOUNT: \$45.99  
EFT RETURNS 05/07/2016 08:43:17  
client file returned to the fileroom on 12/14/15  
TAKING OUT OF FC/COMPUTER WOULD NOT ALLOW ME TO CHANGE INSTALL DATE TO 4/28/15  
ON 11/24/2015 VANESSA GREEN CHANGED THIS CLIENT'S CALL LIST, TELEPHONE NUMBERS, AND PASSCODES FOR A  
CENTRAL STATION UPDATE.  
GREEN 11/24/2015 10:51:52  
ON 11/24/2015 VANESSA GREEN FLAGGED THIS ACCOUNT AS HAVING NO SIGNALS  
VANESSA GREEN 11/24/2015 10:47:16

CCI W/ MONITRONICS - HAS 45 MONTHS REMAINING - SENDING COPY OF AGREEMENT AND XXL LETTER - TO FORWARD  
TO DEALER ONCE RECEIVED

JAROD BRODEUR 09/28/2015 18:23:03  
JC  
DAWN STACK 07/06/2015 19:22:38  
JC  
TIFFANY VIVEIROS 07/06/2015 18:39:09  
PERFORMING NEW INSTALLATION SURVEY  
RICH15 06/01/2015 18:00:17  
MAY 07, 2015 HEATH ADDED EFT INFORMATION

HEATHER DONEY 05/07/2015 13:33:24  
\*\*\*\*\*  
RESULTS OF SERVICE PERFORMED ON 04/28/2015  
\*\*\*\*\*  
ON 04/29/2015 SERVICE TECHNICIAN CHAD NICHOLS  
MARKED SERVICE TICKET 584479 AS "COMPLETE",  
AND THE RESULTS AS FOLLOWS:

WORK DONE

## Notes:

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COLLECTED PAPERWORK AND 45.99 BY CHECK. INSTALLED SIMON XT PANEL, 4 DOORS, 1 MEDICAL PENDANT, 1 KEYFOB, OVER ALARM.COM. TESTED AND VERIFIED ALL SIGNALS. CONF: 042801

## TEST RESULTS

TESTED AND VERIFIED ALL SIGNALS

## EQUIPMENT USED

SIMON XT KIT, MEDICAL PENDANT, DOOR UT, OVERHEAD DOOR SENSOR

AGREEMENT COLLECTED

MONEY COLLECTED: \$45.99

AGREEMENT COLLECTED

MONEY COLLECTED: \$45.99

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## END OF RESULTS OF SERVICE

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## JUST LOOKING

KELSEY BAKER 04/28/2015 18:48:54

TECH CALLED TO REGISTER ALARM.COM

REBECCA VIEIRA 04/28/2015 13:55:40

ON APRIL 25, 2015 KRISTINA LEITE ADDED THIS ACCOUNT.

Account: 280661

Account ID: RICHARDSHA

Bill Code: 1

Monitoring Balance: \$998.73

System Balance: \$0.00

Lease Balance: \$0.00

Service Balance: \$0.00

Credit Balance: \$0.00

Warranty Balance: \$270.00

Late Balance: \$260.00

Finance Balance: \$390.77

Debit Balance: \$65.99

Invoice #	Due Date	Type	Billed	Paid	Date Paid	Open	Balance
W264825	04/25/2015	W	10.00	10.00	05/08/2015	0.00	0.00
M311657	04/25/2015	M	35.99	35.99	05/08/2015	0.00	0.00
12037204	06/01/2015	W	10.00	10.00	06/05/2015	0.00	0.00
12037204	06/01/2015	M	35.99	35.99	06/05/2015	0.00	0.00
12189350	07/01/2015	M	35.99	35.99	07/06/2015	0.00	0.00
12189350	07/01/2015	W	10.00	10.00	07/06/2015	0.00	0.00
12342083	08/01/2015	M	35.99	35.99	08/05/2015	0.00	0.00
12342083	08/01/2015	W	10.00	10.00	08/05/2015	0.00	0.00
12497728	09/01/2015	W	10.00	10.00	09/05/2015	0.00	0.00
12497728	09/01/2015	M	35.99	35.99	09/05/2015	0.00	0.00
12653328	10/01/2015	W	10.00	10.00	10/05/2015	0.00	0.00
12653328	10/01/2015	M	35.99	35.99	10/05/2015	0.00	0.00
12810577	11/01/2015	W	10.00	10.00	11/05/2015	0.00	0.00
12810577	11/01/2015	M	35.99	35.99	11/05/2015	0.00	0.00
12969421	12/01/2015	W	10.00	10.00	12/05/2015	0.00	0.00
12969421	12/01/2015	M	35.99	35.99	12/05/2015	0.00	0.00
13128937	01/01/2016	M	35.99	35.99	01/05/2016	0.00	0.00
13128937	01/01/2016	W	10.00	10.00	01/05/2016	0.00	0.00
13288613	02/01/2016	M	35.99	35.99	02/05/2016	0.00	0.00
13288613	02/01/2016	W	10.00	10.00	02/05/2016	0.00	0.00
13447089	03/01/2016	W	10.00	10.00	03/05/2016	0.00	0.00
13447089	03/01/2016	M	35.99	35.99	03/05/2016	0.00	0.00
13604884	04/01/2016	M	35.99	35.99	04/05/2016	0.00	0.00
13604884	04/01/2016	W	10.00	10.00	04/05/2016	0.00	0.00
13764194	05/01/2016	W	10.00	10.00	05/05/2016	0.00	0.00
13764194	05/01/2016	M	35.99	35.99	05/05/2016	0.00	0.00
N288310	05/06/2016	N	65.99	0.00	/ /	65.99	65.99
13846739	06/01/2016	W	30.00	0.00	/ /	30.00	95.99
13846739	06/01/2016	M	110.97	0.00	/ /	110.97	206.96
13980933	07/01/2016	F	3.10	0.00	/ /	3.10	210.06
13980933	07/01/2016	E	10.00	0.00	/ /	10.00	220.06
14171177	08/01/2016	F	3.30	0.00	/ /	3.30	223.36
14171177	08/01/2016	E	10.00	0.00	/ /	10.00	233.36
14334338	09/01/2016	E	10.00	0.00	/ /	10.00	243.36
14334338	09/01/2016	W	30.00	0.00	/ /	30.00	273.36
14334338	09/01/2016	F	3.50	0.00	/ /	3.50	276.86
14334338	09/01/2016	M	110.97	0.00	/ /	110.97	387.83
14469327	10/01/2016	E	10.00	0.00	/ /	10.00	397.83
14469327	10/01/2016	F	5.82	0.00	/ /	5.82	403.65
14659752	11/01/2016	E	10.00	0.00	/ /	10.00	413.65
14659752	11/01/2016	F	6.05	0.00	/ /	6.05	419.70
14823246	12/01/2016	M	110.97	0.00	/ /	110.97	530.67
14823246	12/01/2016	W	30.00	0.00	/ /	30.00	560.67
14823246	12/01/2016	F	6.30	0.00	/ /	6.30	566.97
14823246	12/01/2016	E	10.00	0.00	/ /	10.00	576.97
14959197	01/01/2017	E	10.00	0.00	/ /	10.00	586.97

Account: 280661

Account ID: RICHARDSHA

Bill Code: 1

Monitoring Balance: \$998.73

System Balance: \$0.00

Lease Balance: \$0.00

Service Balance: \$0.00

Credit Balance: \$0.00

Warranty Balance: \$270.00

Late Balance: \$260.00

Finance Balance: \$390.77

Debit Balance: \$65.99

Invoice #	Due Date	Type	Billed	Paid	Date Paid	Open	Balance
14959197	01/01/2017	F	8.65	0.00	/ /	8.65	595.62
15152781	02/01/2017	E	10.00	0.00	/ /	10.00	605.62
15152781	02/01/2017	F	8.93	0.00	/ /	8.93	614.55
15318239	03/01/2017	E	10.00	0.00	/ /	10.00	624.55
15318239	03/01/2017	F	9.22	0.00	/ /	9.22	633.77
15318239	03/01/2017	W	30.00	0.00	/ /	30.00	663.77
15318239	03/01/2017	M	110.97	0.00	/ /	110.97	774.74
15454098	04/01/2017	F	11.62	0.00	/ /	11.62	786.36
15454098	04/01/2017	E	10.00	0.00	/ /	10.00	796.36
15616669	05/01/2017	F	11.95	0.00	/ /	11.95	808.31
15616669	05/01/2017	E	10.00	0.00	/ /	10.00	818.31
15828833	06/01/2017	E	10.00	0.00	/ /	10.00	828.31
15828833	06/01/2017	W	30.00	0.00	/ /	30.00	858.31
15828833	06/01/2017	F	12.27	0.00	/ /	12.27	870.58
15828833	06/01/2017	M	110.97	0.00	/ /	110.97	981.55
15962819	07/01/2017	E	10.00	0.00	/ /	10.00	991.55
15962819	07/01/2017	F	14.72	0.00	/ /	14.72	1006.27
16153498	08/01/2017	E	10.00	0.00	/ /	10.00	1016.27
16153498	08/01/2017	F	15.09	0.00	/ /	15.09	1031.36
16316670	09/01/2017	M	110.97	0.00	/ /	110.97	1142.33
16316670	09/01/2017	W	30.00	0.00	/ /	30.00	1172.33
16316670	09/01/2017	F	15.47	0.00	/ /	15.47	1187.80
16316670	09/01/2017	E	10.00	0.00	/ /	10.00	1197.80
16480740	10/01/2017	E	10.00	0.00	/ /	10.00	1207.80
16480740	10/01/2017	F	17.97	0.00	/ /	17.97	1225.77
16617753	11/01/2017	F	18.39	0.00	/ /	18.39	1244.16
16617753	11/01/2017	E	10.00	0.00	/ /	10.00	1254.16
16814817	12/01/2017	W	30.00	0.00	/ /	30.00	1284.16
16814817	12/01/2017	M	110.97	0.00	/ /	110.97	1395.13
16814817	12/01/2017	E	10.00	0.00	/ /	10.00	1405.13
16814817	12/01/2017	F	18.81	0.00	/ /	18.81	1423.94
16983842	01/01/2018	F	21.36	0.00	/ /	21.36	1445.30
16983842	01/01/2018	E	10.00	0.00	/ /	10.00	1455.30
17122588	02/01/2018	F	21.83	0.00	/ /	21.83	1477.13
17122588	02/01/2018	E	10.00	0.00	/ /	10.00	1487.13
17322247	03/01/2018	F	22.31	0.00	/ /	22.31	1509.44
17322247	03/01/2018	E	10.00	0.00	/ /	10.00	1519.44
17322247	03/01/2018	W	30.00	0.00	/ /	30.00	1549.44
17322247	03/01/2018	M	110.97	0.00	/ /	110.97	1660.41
17462778	04/01/2018	E	10.00	0.00	/ /	10.00	1670.41
17462778	04/01/2018	F	24.91	0.00	/ /	24.91	1695.32
17664487	05/01/2018	E	10.00	0.00	/ /	10.00	1705.32
17664487	05/01/2018	F	25.43	0.00	/ /	25.43	1730.75
17837041	06/01/2018	M	110.97	0.00	/ /	110.97	1841.72
17837041	06/01/2018	W	30.00	0.00	/ /	30.00	1871.72
17837041	06/01/2018	F	25.96	0.00	/ /	25.96	1897.68

Account: 280661

Account ID: RICHARDSHA

Bill Code: 1

Monitoring Balance: \$998.73

System Balance: \$0.00

Lease Balance: \$0.00

Service Balance: \$0.00

Credit Balance: \$0.00

Warranty Balance: \$270.00

Late Balance: \$260.00

Finance Balance: \$390.77

Debit Balance: \$65.99

Invoice #	Due Date	Type	Billed	Paid	Date Paid	Open	Balance
17837041	06/01/2018	E	10.00	0.00	/ /	10.00	1907.68
17985698	07/01/2018	E	10.00	0.00	/ /	10.00	1917.68
17985698	07/01/2018	F	28.62	0.00	/ /	28.62	1946.30
18159866	08/01/2018	F	29.19	0.00	/ /	29.19	1975.49
18159866	08/01/2018	E	10.00	0.00	/ /	10.00	1985.49



Account: 280661

Account ID: RICHARDSHA

Bill Code: 1

**Payments Schedule**

Check #	Received Date	Type	Invoice #	Applied Amount	Check Amount	Batch
1652	05/08/2015	W	W264825	10.00	10.00	64010
1652	05/08/2015	M	M311657	35.99	45.99	64010
EFT	06/05/2015	M	12037204	35.99	35.99	0
EFT	06/05/2015	W	12037204	10.00	45.99	0
EFT	07/06/2015	M	12189350	35.99	35.99	0
EFT	07/06/2015	W	12189350	10.00	45.99	0
EFT	08/05/2015	M	12342083	35.99	35.99	0
EFT	08/05/2015	W	12342083	10.00	45.99	0
EFT	09/05/2015	W	12497728	10.00	10.00	0
EFT	09/05/2015	M	12497728	35.99	45.99	0
EFT	10/05/2015	W	12653328	10.00	10.00	0
EFT	10/05/2015	M	12653328	35.99	45.99	0
EFT	11/05/2015	W	12810577	10.00	10.00	0
EFT	11/05/2015	M	12810577	35.99	45.99	0
EFT	12/05/2015	W	12969421	10.00	10.00	0
EFT	12/05/2015	M	12969421	35.99	45.99	0
EFT	01/05/2016	M	13128937	35.99	35.99	0
EFT	01/05/2016	W	13128937	10.00	45.99	0
EFT	02/05/2016	M	13288613	35.99	35.99	0
EFT	02/05/2016	W	13288613	10.00	45.99	0
EFT	03/05/2016	M	13447089	35.99	35.99	0
EFT	03/05/2016	W	13447089	10.00	45.99	0
EFT	04/05/2016	W	13604884	10.00	10.00	0
EFT	04/05/2016	M	13604884	35.99	45.99	0
EFT	05/05/2016	W	13764194	10.00	10.00	0
EFT	05/05/2016	M	13764194	35.99	45.99	0
EFT	05/06/2016	N	N288310	-45.99	-45.99	99991

280661

Safe Home Security, Inc.  
55 Sebethe Dr.  
Cromwell, CT 06416

June 16, 2016

RE: Halbert Eugene Richards

Ladies and Gentlemen:

I, Steven A. Richards, Attorney in Fact for Halbert Eugene Richards hereby declare that payments for this security system cease. This alarm system has never been installed so we will not continue to make payments for a service we are not receiving.

Thank you for your prompt attention to this request.

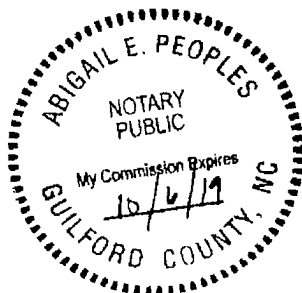


STEVEN A. RICHARDS  
Attorney in Fact for  
Halbert Eugene Richards

STATE OF North Carolina  
COUNTY OF Guilford

Subscribed before me this 17<sup>th</sup> day of June, 2016.

(SEAL)



  
NOTARY PUBLIC

Abigail E. Peoples  
Printed name of Notary Public

My Commission Expires: 10/6/19

NER

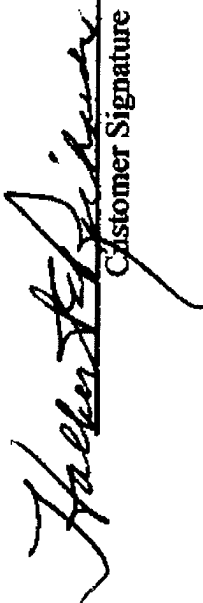
280661-2

Additional Protection Provided: \_\_\_\_\_

Monitored For: ☐ Fire ☒ Panic ☒ Ambush ☐ Env ☒ Medical  
☒ Per Burg ☒ Int Burg ☒ Low Bat ☐ AC Fail

I, the customer, certify that:

- \* The security system described above has been installed completely and to my satisfaction
- \* I/We understand & have received all training & materials noted above.
- \* The system will be on line with the central monitoring station and completely functional within 72 hours or less of this date.

  
Customer Signature

  
Installer Signature

Licenses:

NC-1265-CSA NCASLB 1631 Midtown Place, Suite 104, Raleigh NC 27609 Tel 919-875-3611  
NJ-34BX00013300 MS-15013578 SC-BAC13525 GA-LVA205938 FL-EF20000405 DE-09-165 MA-15842  
TX-R16661 MD-107-1551 AL-12-7391 RI-7625



Authorized Dealer  
GE  
Security Pro

# SAFE HOME SECURITY, INC. 280661

55 Sebethe Dr, Cromwell, CT 06416 Tel 1-800-833-3211

AGREEMENT FOR MONITORING AND INSTALLATION OF SECURITY SYSTEMS



1. This agreement is entered into this 28 day of Apr 2015, between SAFE HOME SECURITY, INC. hereinafter referred to as "Company" and

Halbert Richards or \_\_\_\_\_  
Name 1 Name 2

Address 2627 E Woodlyn Way Greensboro NC 27407  
Street City State Zip

SSN# \_\_\_\_\_ DOB \_\_\_\_\_ SSN# \_\_\_\_\_ DOB \_\_\_\_\_  
Name 1 Name 2 Name 1 Name 2

hereinafter referred to as the Client."

Phone 336 404 9582 E-mail \_\_\_\_\_

2. **SERVICE AND EQUIPMENT:** Company agrees to provide and client agrees to pay for service and/or equipment as described below:

3. **MONITORING:** Company agrees to provide monitoring service for a period of 60 months from the above date. This agreement shall automatically renew without action by either party under the same terms and conditions for successive periods equal to twelve (12) months unless either party gives to the other at least sixty (60) days written notice, prior to expiration date, of intention to terminate this Agreement upon any expiration date. Upon renewal, service will be billed at then-current monitoring fees.

**RENEWAL TERM:** Each renewal period shall be limited to the maximum term allowed by state law. If not limited by State law, the above terms in Paragraph 3 will apply.

4. **MONITORING CHARGES:** Monthly monitoring charge of \$ 45.99 plus applicable sales tax. ☒ Includes ☐ Parts Only Warranty ☒ Parts and Labor Warranty and is payable in advance and shall be paid ☐ Annually ☐ Quarterly (if paid quarterly an additional service charge of \$3.00 per quarter shall apply).

**EARLY CANCELLATION:** Client may cancel prior to completion of primary or renewal term upon receipt of ninety percent (90%) of stated terms. Applicable for sale of home, death and transfers. All cancellation requests must be in writing.

5. **ELECTRONIC FUNDS TRANSFER (EFT) AUTHORIZATION:** The Client authorizes the Company to make EFT's from the Client's bank account for the amount of the monitoring, tax, or other alarm charges. The Client further agrees that if at any time the Client decides to discontinue the direct payment option, the client must notify the Company. The Company is not liable in any way for erroneous bill statements or incorrect debits to the Client's account and should an error occur, the Company's only responsibility is to correct it when and if it receives notice of the error from the Client. The Client further agrees that should any direct payment be returned, the client shall be liable for a \$20.00 returned payment fee where permitted by law.

☐ Check here to decline EFT Payment Option

Client's Signature if declined \_\_\_\_\_

Acct #: XXXXXXXXXX Rtg #: XXXXXX Exp Date: \_\_\_\_\_ Card#: \_\_\_\_\_

Bank Name: Bank of America Billing Cycle: 1 ☒ 1<sup>st</sup> ☐ 15<sup>th</sup> ☐ Visa ☐ MC ☐ AmEx ☐ Bank/Debit/ATM Card

## 6. EQUIPMENT TO BE INSTALLED

ITEM	QTY	RETAIL PRICE	RETAIL TOTAL	TOTAL PRICE
Panel/Keypad		\$		
Door/Window		\$		
Keyfob or Quick Touch Keypad		\$		
Motion		\$		
Glassbreak		\$		
Smoke Detector		\$		
Sign Light		\$		
Cellular				
Installation Charge		\$		
Sales Tax		\$		
<b>Total Equipment and Installation Charges</b>		\$		\$

7. **ADDITIONAL PROTECTION:** The need for additional protection of intrusion, fire/smoke, cellular, panic, duress, and medical emergency has been explained to the Client and the Client declines the offer to purchase additional equipment. HER (Initials)

## 8. EQUIPMENT CHARGES:

Special Note	
Total Equipment and Installation Charges	\$
Activation <input type="checkbox"/> EFT/CC 3 mo x \$33.00 <input type="checkbox"/> EFT/CC \$99.00	\$
Balance Due	\$

9. **SERVICE REPAIRS TO CLIENTS SYSTEM:** Unless otherwise indicated, the client understands that the monitoring fee covers only the monitoring service and client agrees to pay Company for all service or repairs to the alarm system. Client hereby agrees to periodically test, at least monthly, observe Client's system, be aware of its operational status in accordance with the operating instructions, and request service if needed.

10. **ENTIRE AGREEMENT:** It is agreed to and understood by the parties that this agreement constitutes the entire agreement by the parties and there are no verbal understandings changing or modifying any of the terms of this agreement. This agreement may not be changed, modified or varied except in writing and signed by an authorized representative of the Company. Client hereby acknowledges that he/she has read, received a copy of, and understands this entire agreement, including the attached Notice of Cancellation.

11. **INVALID PROVISIONS:** If any of the terms or provisions of this agreement shall be determined to be invalid or inoperative, all of the remaining terms and provisions shall remain in full force and effect.

12. **YOU, THE BUYER, MAY CANCEL THIS TRANSACTION AT ANY TIME PRIOR TO MIDNIGHT OF THE THIRD BUSINESS DAY AFTER THE DATE OF THIS TRANSACTION. SEE THE ATTACHED NOTICE OF CANCELLATION FOR AN EXPLANATION OF THIS RIGHT.**

Written By: First Guard

Client Signature: Halbert Richards

Written By: \_\_\_\_\_

Client Signature: \_\_\_\_\_

Approval Date: \_\_\_\_\_

Date: 4/28/15

(For office use only)

## READ TERMS AND CONDITIONS ON REVERSE SIDE

License Numbers: NC 1265-CSA NCASLB 4901 Glenwood Avenue, Suite 200, Raleigh, NC 27612 Tel 919-788-5320 AL 15-1661 CA 7129 DE 09-165 FL EF20000405 GA LVA205938 MA 1584 MD 107-1551 MS 15013578 NJ 34BX00013300 RI 7625 SC BAC13525 TX B16661 VA 11-7938

white - company yellow - company pink - customer

Contract #SHS-101 Revised 12/2014

280661-4

## Installation Completion Certificate


<b>Job No</b>	: 584479	<b>Technician:</b>	: Chad Nichols
<b>Date of Installation</b>	: 04/28/2015	<b>Time Scheduled</b>	: 12:00 - 13:00
<b>Customer Name</b>	: Halbert Richards		
<b>Address</b>	: 2627 E Woodlyn Wy		
<b>City, St, Zip</b>	: Greensboro, NC 27407	<b>Office Acct #</b>	: 280661
<b>Phone</b>	: (336)404-9582	<b>Central Station:</b>	: RRMS
<b>Contact Info</b>	: FIRST GUARD "SHS INSTALL"	<b>CS Number</b>	: X393976
<b>Contact Phone</b>	: (866)882-6998	<b>Dealer Number</b>	: 0050

<u>Code</u>	<u>Installation Work</u>	<u>Quantity</u>
DUI	CELLULAR BACK-UP INTERFACE	1
WMP	MEDICAL PENDANT (SIMON)	1
WLM	MOTION DETECTOR (SIMON)	1
SWL	WIRELESS SIMON DOOR OR WINDOW	4
SXT	SIMON XT	1

PLEASE HAVE CUSTOMER SIGN AGREEMENT/RAPID/ICC AND  
COLLECT \$45.99 AND EFT...CELL/2WAY/INTERACTIVE

**Person Trained:** Halbert Richards

<b>Alarm Registration Form:</b>	<input checked="" type="checkbox"/>	Yes	<input checked="" type="checkbox"/>	No
<b>Owner's Manual Received:</b>	<input checked="" type="checkbox"/>	Yes	<input checked="" type="checkbox"/>	No
<b>Monitoring Procedures Explained:</b>	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
<b>Passcode &amp; Call Back Explained:</b>	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
<b>System Operation Explained:</b>	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
<b>Control Panel Explained:</b>	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
<b>Frequency of Testing Explained:</b>	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
<b>Yard Sign &amp; Stickers Received:</b>	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No

<b>Panel Type:</b> <u>Simon XT</u>	<b>Panel Telephone:</b> <u>CBU</u>
<b>Location of Transformer:</b> <u>Living Room / Kitchen</u>	
<b>Cell Backup ESN:</b> 	

<b>Contract Terms</b>	: 60 months @ \$45.99 per month.
<b>Warranty Expires</b>	: April 28, 2020



Authorized Dealer  
**Security Pro**

May 4, 2017

Clayton Krohn, Esq.  
P.O. Box 38284  
Greensboro, NC 27438

Re: Halbert Richards, Account 280661

Dear Attorney Krohn,

I've reviewed your client's account and found multiple errors in your claims. Safe Home Security, Inc. does have a valid contract with Mr. Richards. In fact, we acquired it from First Guard shortly after it was installed. We have documentation of the installation of all new equipment as well as instances during which the alarm was triggered. As a result, your litany of claims is without merit.

If I can be of any further assistance, do not hesitate to reach out.

Cordially,

Christie M. Carpino, Esq.

*Grant Hill*

# STATE OF NORTH CAROLINA

GUILFORD

County

File No.

18CVS 6847

FILED

In The General Court Of Justice  
☐ District ☒ Superior Court Division

**Name And Address Of Plaintiff 1**

Debra Sasser, Personal Representative of the Estate of Halbert E. R.  
 c/o Clayton Krohn, Shope Krohn Attorneys at Law, PA  
 426 West Friendly Avenue  
 Greensboro, North Carolina 27401

**Name And Address Of Plaintiff 2**

**Name Of Defendant 1**

SAFE HOME SECURITY, Inc.  
 c/o Registered Agent Mr. Homer Weaver  
 5900 Royal Coach Court  
 Raleigh, North Carolina 27612

**Summons Submitted**

☒ Yes ☐ No

**Name Of Defendant 2**

**Summons Submitted**

☐ Yes ☐ No

☒ Jury Demanded In Pleading

☐ Complex Litigation

2018 AUG -2 A 11:10

GENERAL

**CIVIL ACTION COVER SHEET**

☒ INITIAL FILING ☐ SUBSEQUENT FILING

Rule 5(b), General Rules of Practice For Superior and District Courts

**Name And Address Of Attorney Or Party, If Not Represented (complete for initial appearance or change of address)**

Clayton B. Krohn  
 Shope Krohn Attorneys at Law, PA  
 426 West Friendly Avenue  
 Greensboro, North Carolina 27401

Telephone No.

(336) 275-1607

Cellular Telephone No.

NC Attorney Bar No.

25055

Attorney E-Mail Address

clayton@shopelaw.com

☒ Initial Appearance in Case

☐ Change of Address

**Name Of Firm**

Shope Krohn Attorneys at Law, PA

FAX No.

(336) 275-1684

**Counsel for**

☒ All Plaintiffs ☐ All Defendants ☐ Only (list party(ies) represented)

☐ Amount in controversy does not exceed \$15,000

☐ Stipulate to arbitration

**TYPE OF PLEADING**

(check all that apply)

- ☐ Amend (AMND)
- ☐ Amended Answer/Reply (AMND-Response)
- ☐ Amended Complaint (AMND)
- ☐ Assess Costs (COST)
- ☐ Answer/Reply (ANSW-Response) (see Note)
- ☐ Change Venue (CHVN)
- ☒ Complaint (COMP)
- ☐ Confession Of Judgment (CNJF)
- ☐ Consent Order (CONS)
- ☐ Consolidate (CNSL)
- ☐ Contempt (CNTP)
- ☐ Continue (CNTN)
- ☐ Compel (CMPL)
- ☐ Counterclaim (CTCL) Assess Court Costs
- ☐ Crossclaim (list on back) (CRSS) Assess Court Costs
- ☐ Dismiss (DISM) Assess Court Costs
- ☐ Exempt/Waive Mediation (EXMD)
- ☐ Extend Statute Of Limitations, Rule 9 (ESOL)
- ☐ Extend Time For Complaint (EXCO)
- ☐ Failure To Join Necessary Party (FJNP)

(check all that apply)

- ☐ Failure To State A Claim (FASC)
- ☐ Implementation Of Wage Withholding In Non-IV-D Cases (OTHR)
- ☐ Improper Venue/Division (IMVN)
- ☐ Including Attorney's Fees (ATTY)
- ☐ Intervene (INTR)
- ☐ Interplead (OTHR)
- ☐ Lack Of Jurisdiction (Person) (LJPN)
- ☐ Lack Of Jurisdiction (Subject Matter) (LJSM)
- ☐ Modification Of Child Support In IV-D Actions (MSUP)
- ☐ Notice Of Dismissal With Or Without Prejudice (VOLD)
- ☐ Petition To Sue As Indigent (OTHR)
- ☐ Rule 12 Motion In Lieu Of Answer (MDLA)
- ☐ Sanctions (SANC)
- ☐ Set Aside (OTHR)
- ☐ Show Cause (SHOW)
- ☐ Transfer (TRFR)
- ☐ Third Party Complaint (list Third Party Defendants on back) (TPCL)
- ☐ Vacate/Modify Judgment (VCMD)
- ☐ Withdraw As Counsel (WDCN)
- ☐ Other (specify and list each separately)

**NOTE:** All filings in civil actions shall include as the first page of the filing a cover sheet summarizing the critical elements of the filing in a format prescribed by the Administrative Office of the Courts, and the Clerk of Superior Court shall require a party to refile a filing which does not include the required cover sheet. For subsequent filings in civil actions, the filing party must either include a General Civil (AOC-CV-751), Motion (AOC-CV-752), or Court Action (AOC-CV-753) cover sheet.

#2806: 6/1

<b>STATE OF NORTH CAROLINA</b>		File No. 18 CVS 6847
_____ GUILFORD County		In The General Court Of Justice <input type="checkbox"/> District <input checked="" type="checkbox"/> Superior Court Division
<div style="border: 1px solid black; padding: 2px;">Name Of Plaintiff Debra Sasser, Personal Representative of the Estate of Halbert E R</div> <div style="border: 1px solid black; padding: 2px;">Address c/o Clayton B. Krohn, 426 West Friendly Avenue</div> <div style="border: 1px solid black; padding: 2px;">City, State, Zip Greensboro, North Carolina 27401</div>		<b>CIVIL SUMMONS</b>  <input type="checkbox"/> ALIAS AND PLURIES SUMMONS (ASSESS FEE)  G.S. 1A-1, Rules 3 and 4
<b>VERSUS</b>		
<div style="border: 1px solid black; padding: 2px;">Name Of Defendant(s) SAFE HOME SECURITY, Inc.</div>		<div style="border: 1px solid black; padding: 2px;">Date Original Summons Issued</div> <div style="border: 1px solid black; padding: 2px;">Date(s) Subsequent Summons(es) Issued</div>
<b>To Each Of The Defendant(s) Named Below:</b>		
<div style="border: 1px solid black; padding: 2px;">Name And Address Of Defendant 1 SAFE HOME SECURITY, Inc c/o Registered Agent Mr. Homer Weaver 5900 Royal Coach Court Raleigh, North Carolina 27612</div>		<div style="border: 1px solid black; padding: 2px;">Name And Address Of Defendant 2</div>
<p><b>A Civil Action Has Been Commenced Against You!</b></p> <p>You are notified to appear and answer the complaint of the plaintiff as follows:</p> <ol style="list-style-type: none"><li>1. Serve a copy of your written answer to the complaint upon the plaintiff or plaintiff's attorney within thirty (30) days after you have been served. You may serve your answer by delivering a copy to the plaintiff or by mailing it to the plaintiff's last known address, and</li><li>2. File the original of the written answer with the Clerk of Superior Court of the county named above.</li></ol> <p>If you fail to answer the complaint, the plaintiff will apply to the Court for the relief demanded in the complaint.</p>		
<div style="border: 1px solid black; padding: 2px;">Name And Address Of Plaintiff's Attorney (if none, Address Of Plaintiff) Clayton B. Krohn Shope Krohn Attorneys at Law, PA 426 West Friendly Avenue Greensboro, North Carolina 27401</div>		<div style="border: 1px solid black; padding: 2px;"><div style="display: flex; justify-content: space-between;"><div>Date Issued 8/2/18</div><div>Time 11:10 <input checked="" type="checkbox"/> AM <input type="checkbox"/> PM</div></div><div style="border-top: 1px solid black; padding-top: 2px;">Signature </div><div style="display: flex; justify-content: space-around; margin-top: 5px;"><input checked="" type="checkbox"/> Deputy CSC <input type="checkbox"/> Assistant CSC <input type="checkbox"/> Clerk Of Superior Court</div></div>
<div style="border: 1px solid black; padding: 10px;"><input type="checkbox"/> <b>ENDORSEMENT (ASSESS FEE)</b> This Summons was originally issued on the date indicated above and returned not served. At the request of the plaintiff, the time within which this Summons must be served is extended sixty (60) days.</div>  <div style="border: 1px solid black; padding: 10px;"><b>NOTE TO PARTIES:</b> Many counties have <b>MANDATORY ARBITRATION</b> programs in which most cases where the amount in controversy is \$25,000 or less are heard by an arbitrator before a trial. The parties will be notified if this case is assigned for mandatory arbitration, and, if so, what procedure is to be followed.</div>		<div style="border: 1px solid black; padding: 2px;"><div style="display: flex; justify-content: space-between;"><div>Date Of Endorsement</div><div>Time <input type="checkbox"/> AM <input type="checkbox"/> PM</div></div><div style="border-top: 1px solid black; padding-top: 2px;">Signature</div><div style="display: flex; justify-content: space-around; margin-top: 5px;"><input type="checkbox"/> Deputy CSC <input type="checkbox"/> Assistant CSC <input type="checkbox"/> Clerk Of Superior Court</div></div>

(Over)



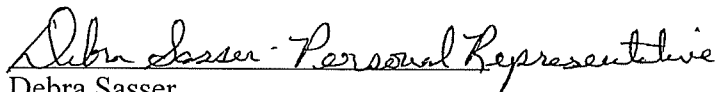
STATE OF NORTH CAROLINA  
GUILFORD COUNTY

IN THE GENERAL COURT OF JUSTICE  
SUPERIOR COURT DIVISION  
18 CvS \_\_\_\_

DEBRA SASSER, Personal Representative )  
of the Estate of Halbert Eugene Richards, )  
Deceased, )  
Plaintiff, )  
v. )  
SAFE HOME SECURITY, Inc., )  
Defendant. )

**VERIFICATION**

Debra Sasser, Personal Representative of the Estate of Halbert Eugene Richards, being first duly sworn, says that she is the Personal Representative of the Estate of Halbert Eugene Richards and has read the foregoing Complaint, that the allegations contained in the Complaint are true of her own knowledge, except as to matters stated upon information and belief, and as to those matters she believes them to be true.

  
Debra Sasser  
Personal Representative  
Estate of Halbert Eugene Richards

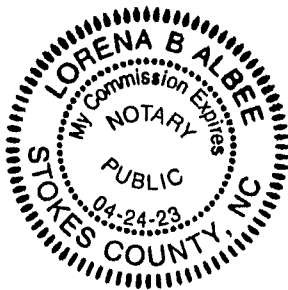
COUNTY OF Guilford

STATE OF North Carolina

I certify that Debra Sasser personally appeared before me this day and I have seen proper evidence of her identity either by a current state or federal ID with her photograph or I personally know her and she certified to me under oath or by affirmation that she signed the foregoing document for the reason stated and in the capacity provided. *Complaint*

This the 2nd day of August, 2018.

(SEAL)



Lorena B. Albee  
Notary Public

My commission expires: 4-24-23



**SHOPE KROHN**  
— ATTORNEYS AT LAW, P.A. —  
**FILED**

2018 AUG -2 A 11:10

GUILFORD CO., C.S.C.

BY 

August 2, 2018

Richard I. Shope  
Clayton B. Krohn

richard@shopelaw.com  
clayton@shopelaw.com

The Honorable Lisa Johnson-Tonkins  
Clerk of Superior Court  
Civil Division  
Guilford County  
201 S Eugene Street  
Greensboro, North Carolina 27401  
**Via Hand Delivery**

Re: Debra Sasser, Personal Representative of the Estate of Halbert E Richards v. Safe Home Security, Inc.

Dear Mrs. Johnson-Tonkins:

Please find enclosed the original and one copy of the Complaint and Verification, one Summons and a firm check in the amount of \$200.00 in the above-referenced matter. The check is for the \$200.00 filing fee. Please file the Complaint and issue the Summons. We ask that you return a copy of the filed Complaint, Verification and issued Summons in the self-addressed, postage-prepaid envelope.

If you have any questions about the enclosed documents or if you need additional information, please contact me at the above number. Thank you for your attention to this matter.

With kind regards, I am

Sincerely,

  
Clayton B. Krohn

Enclosure